

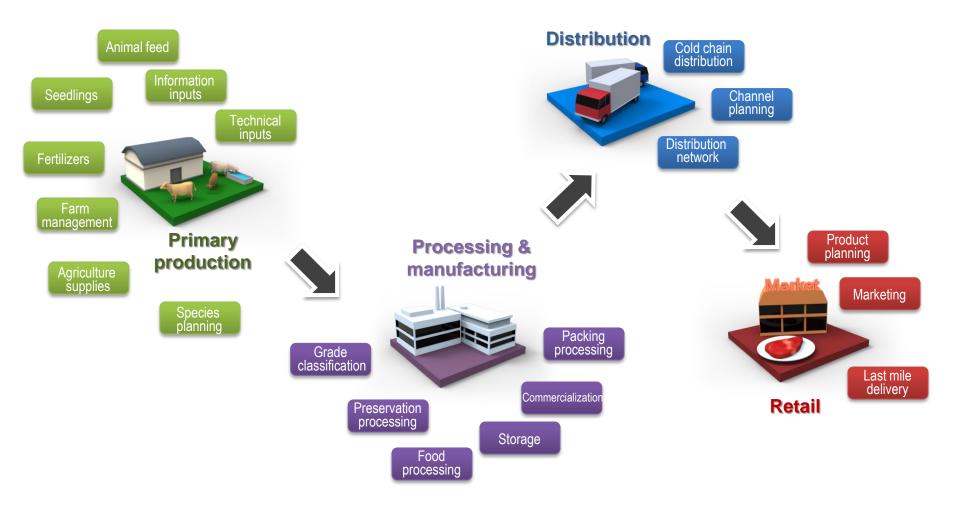
China's Fresh Produce Industry (1)

From Farm to Fork

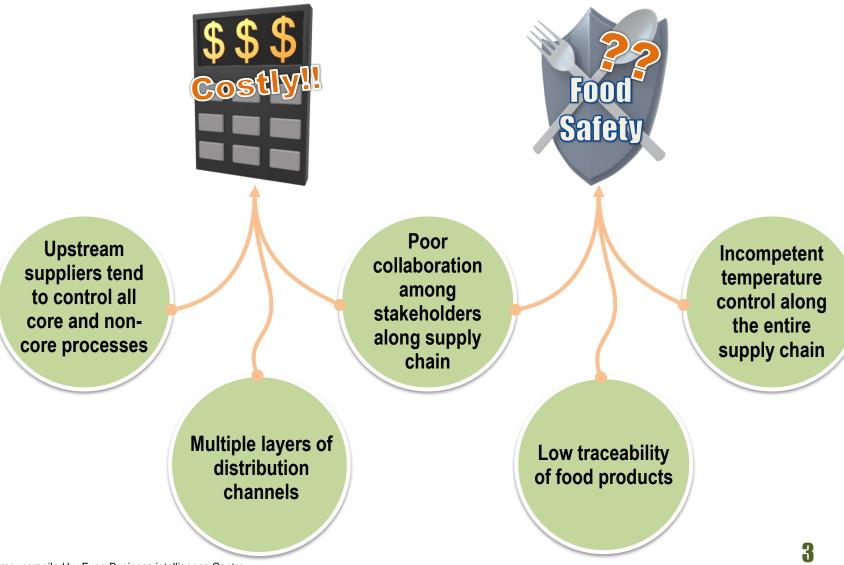
Winnie Lo, Gordon Lam November 2015



|China's agricultural supply chain

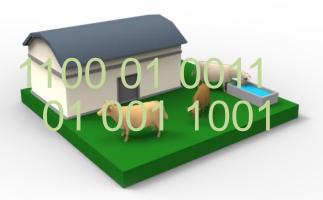


Issues in China's agricultural supply chain



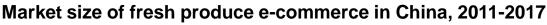
|Internet + agricultural industry

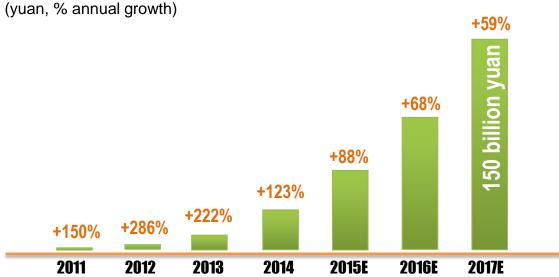
- Natural entry barrier of agricultural industry is very high, due to the complexity of traditional agricultural supply chain and multiple layers of fresh food distribution channels
- However, with the popularization of the internet, cloud computing, internet of things and mobile internet, the distribution channels of farm produces have undergone tremendous changes
- More and more enterprises enter the traditional agricultural industry through e-commerce or adopting O2O business models



New channel: fresh produce e-commerce

- Food products currently accounted for 10% of online shopping in China, in terms of number of shoppers
- Food products will become the third largest online shopping category in 2017



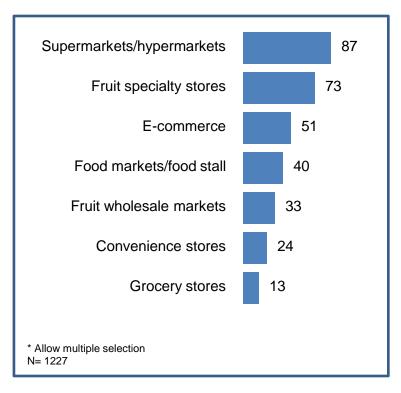


Source: www.analysis.cn, compiled by Fung Business Intelligence Centre

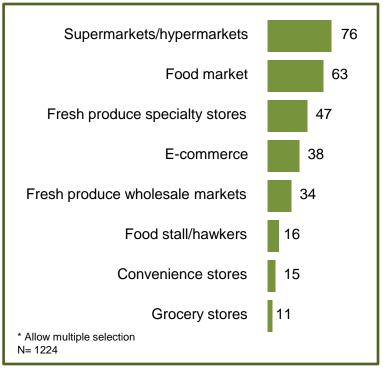
|Buying practices in China

Most shoppers buy fresh produce from supermarkets/ hypermarkets.

Buying channels of fruit (%)*



Buying channels of vegetable/ meat/ seafood (%)*



|Buying practices in China

 Freshness, convenience and price are the major factors affecting the shopping behaviour when buying fresh produce

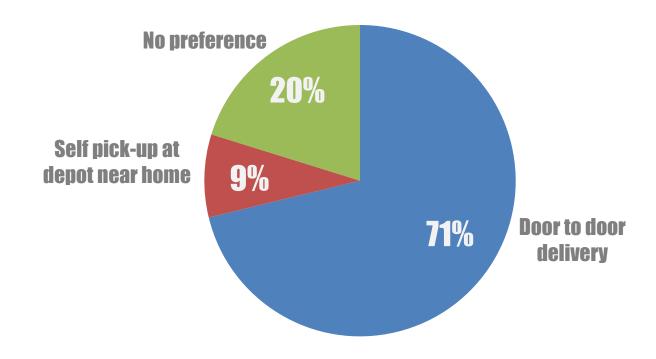


Source: Neilsen (2015), compiled by Fung Business Intelligence Centre
* Allow multiple selection



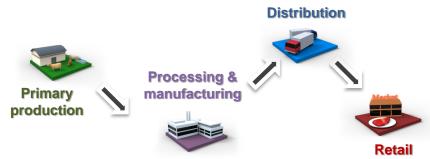
|Buying practices in China

 Door to door delivery is the most preferred delivery method provided by fresh produce e-commerce companies



Latest trends in fresh produce market

- Intelligent operations in fresh produce industry is gaining attention, such as intelligent animal feeding, social marketing, smart logistics, etc.
- More and more companies are taking vertical integration approaches.
 Some may merge with their suppliers upstream, while some may integrate with their downstream distributors/retailers. By then, they can control product quality, standardization and cold chain logistics with lower costs
- E-commerce has gradually blurred the delineation between fresh produce wholesale and retail



Latest trends in fresh produce market

- More and more fresh produce e-commerce platforms start with serving local communities, and then gradually expand their scope to other regions
- Apart from door-to-door delivery, more and more fresh produce e-commerce players explore new offline solutions in the communities, for instance, O2O experiential stores, smart lockers, cold storage, convenience stores pick-ups, etc.
- Household storage like refrigerators are getting bigger in size and volume nowadays, enabling shoppers to keeping more fresh produce at home







Strategies deployed by the fresh produce industry

Differentiate from market competitors by identifying a market niche in a particular product category, a targeted group of buyers or regions, etc.

Extend control to upstream and downstream operations, and the control of cold chain logistics in particular

Collaborate with other players, such as forming strategic alliance with regional leaders or local logistics operators

Enhance shoppers' experiences by allying with offline players in setting up offline channels

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Apply Internet of things.
Examples are tracking and tracing system of fresh produce, along the entire cold chain, intelligence refrigerators, drone delivery, order via virtual wall, etc

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Standardization of operational workflows, logistical procedures, regulatory requirements, market entry mechanism, etc.

Employ professional cold chain operation and management techniques, and invest in developing cold chain logistics technology

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|Forthcoming

China's Fresh Produce Industry (2)

E-commerce Business Models



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Management Theories and Business Models

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